

# Privacy Policy

Granite Bakery respects your privacy.

By sending JOIN to 801-467-7291, you will opt into our SMS messaging service and you agree to the following terms regarding how we handle your data:

**Data Collection:** We will collect your name, email address, and mobile phone number when you sign up for SMS updates. The information will be collected via website order form, email, or third-party reservation systems.

**Data Usage:** We use your data solely for contacting you about an order, sending updates, and reminders related to our store products and services.

**Data Security:** We protect your data with secure storage measures to prevent unauthorized access.

**Data Retention:** We retain your information as long as you are subscribed to our SMS service. You may request deletion at any time.

**Non-Sharing Clause:** We do not share your data with third parties for marketing purposes. Granite Bakery will not sell, rent, or share the collected mobile numbers. All sharing mentioned in this policy excludes mobile opt-in and consent; opt-in information is never shared with anyone for any purpose.

## Terms and Conditions

Customers get our phone number from our website, [www.granitebakery.com](http://www.granitebakery.com)

They can text JOIN to 801-467-7291 to receive SMS updates from Granite Bakery, and they will receive the following message:

“Thank you for opting in to receive recurring messages from Granite Bakery regarding order information, price quotes, product images, invoice copies, and appointment reminders. Msg frequency varies. Msg & data rates may apply. No mobile information will be shared with third parties. Reply HELP for help. Reply STOP to cancel. You can check our Privacy Policy and Terms and Conditions at this link:

[https://granitebakery.com/data/GraniteBakery\\_PrivacyPolicy\\_TermsAndConditions.pdf](https://granitebakery.com/data/GraniteBakery_PrivacyPolicy_TermsAndConditions.pdf)”

[https://granitebakery.com/data/GraniteBakery\\_PrivacyPolicy\\_TermsAndConditions.pdf](https://granitebakery.com/data/GraniteBakery_PrivacyPolicy_TermsAndConditions.pdf)”

**MESSAGE AND DATA RATES MAY APPLY:** Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.

Message frequency varies depending on customer need and order type. Messages may include order information, price quotes, product images, invoice copies, and appointment reminders.

For assistance, a customer can reply HELP, or contact support by phone or email:

801-467-7291

sweettreats@granitebakery.com

**Opt-Out:** You can opt out of the SMS list at any time by texting, emailing, or replying STOP to Granite Bakery at 801-467-7291 or sweettreats@granitebakery.com.

After unsubscribing, you will receive a final SMS to confirm you have unsubscribed, and we will remove your number from our list within 24 hours.